

# REPORT TO THE PROFESSION

# ABC

## A Year in Review



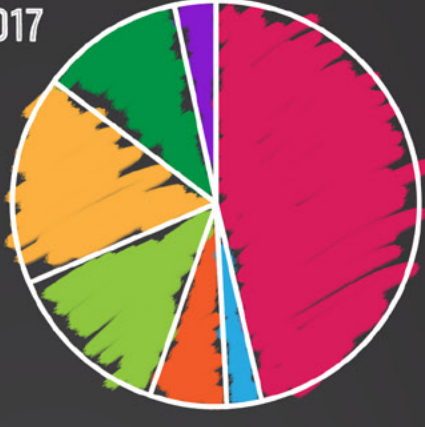
## What did ABC do in 2017?

### We Certified the Next Generation of O&P Professionals



#### INDIVIDUALS CREDENTIALLED IN 2017

Practitioners	350
Assistants	21
Technicians	47
Pedorthists	100
Orthotic Fitters	126
Mastectomy Fitters	86
Therapeutic Shoe Fitters	24



#### TOTAL CERTIFIED INDIVIDUALS

Practitioners	5,917
Assistants	748
Technicians	598
Pedorthists	2,134
Orthotic Fitters	1,269
Mastectomy Fitters	1,174
Orthotic-Mastectomy Fitters	212
Therapeutic Shoe Fitters	578



### We Helped Business Owners Strive for Excellence

#### ACCREDITED FACILITIES

Comprehensive Orthotics & Prosthetics	2,879
Pharmacy	1,462
Mastectomy	310
Pedorthics	208
Central Fabrication	16
Ocular	6



#### ABC Accreditation Compliance Kit

12 MONTHS

21 TEMPLATES

1 FABULOUS RESOURCE

119 FACILITIES COMPLETED FOR A FREE LUNCH

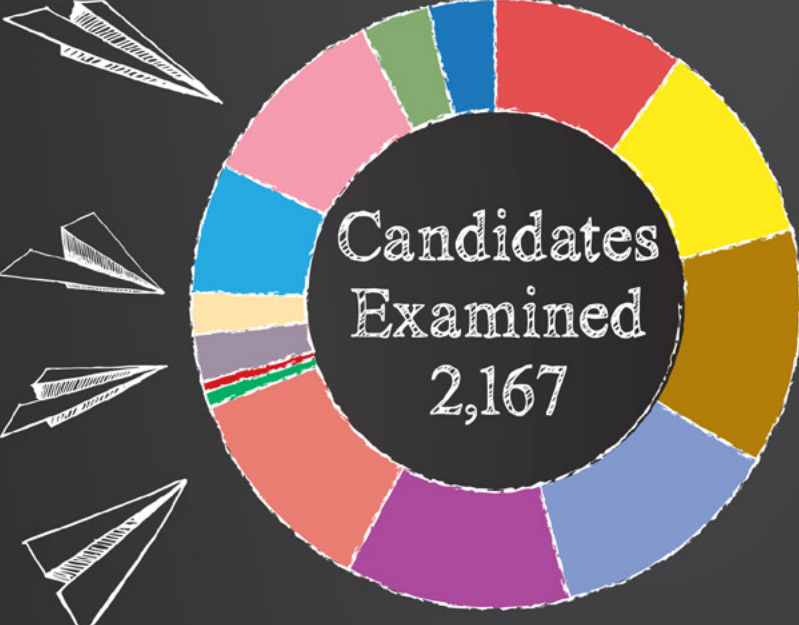
1,569 Onsite Accreditation Surveys



### Report Card

#### EXAM PASSING RATES

Prosthetic Practitioner Written Exam	71%
Prosthetic Practitioner Written Simulation Exam	90%
Prosthetic Practitioner CPM Exam	80%
Orthotic Practitioner Written Exam	78%
Orthotic Practitioner Written Simulation Exam	82%
Orthotic Practitioner CPM Exam	77%
Prosthetic Assistant Exam	60%
Orthotic Assistant Exam	80%
Prosthetic Technician Exam	76%
Orthotic Technician Exam	73%
Pedorthic Exam	74%
Orthotic Fitter Exam	61%
Mastectomy Fitter Exam	93%
Therapeutic Shoe Fitter Exam	40%



Prosthetic Practitioner Written Exam	255
Prosthetic Practitioner Written Simulation Exam	227
Prosthetic Practitioner CPM Exam	267
Orthotic Practitioner Written Exam	270
Orthotic Practitioner Written Simulation Exam	256
Orthotic Practitioner CPM Exam	242
Prosthetic Assistant Exam	15
Orthotic Assistant Exam	15
Prosthetic Technician Exam	51
Orthotic Technician Exam	51
Pedorthic Exam	149
Orthotic Fitter Exam	215
Mastectomy Fitter Exam	82
Therapeutic Shoe Fitter Exam	72



### We Enforced the Code

#### PROFESSIONAL DISCIPLINE ACTIONS

- 1 Individual Suspended
- 1 Individual on Probation
- 1 Letter of Reprimand
- 11 Cease and Desist Orders

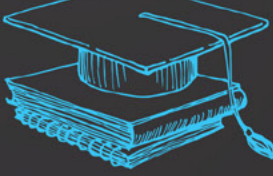
### We Connected with Our Followers

#### MY ABC STUDENT ACCOUNTS

358 NEW ACCOUNTS

<p><b>FACEBOOK REACH:</b> 12,596 #1 post: Aviator Helmet Baby Soars</p>	<p><b>TWITTER REACH:</b> 56,500 #1 post: ABC Board Nominations</p>
<p><b>LINKEDIN REACH:</b> 1,283 #1 post: MS Athlete Marathoner</p>	<p><b>INSTAGRAM REACH:</b> 407 #1 post: Century College MSOP program visit</p>

### We Helped Educate Knowledge Seekers



2 Webinars

UNDERSTANDING PRIVILEGING



PATIENT SATISFACTION AND CUSTOMER SERVICE

458 total registrants  
228 individuals took quizzes for credit

### Our Volunteers Paved the Way



#### ABC'S BOARD OF DIRECTORS

leading by example and with distinction

Without ABC VOLUNTEERS none of these programs and services would be possible. Thank you!



### Our Mission

ABC is the comprehensive credentialing organization whose mission is to establish and advocate for the highest patient care and organizational standards in the provision of safe and effective orthotic, prosthetic and pedorthic services.

Our CERTIFEES Continued to Make a Difference in the Lives of Thousands



Setting Standards, Improving Outcomes, Changing Lives